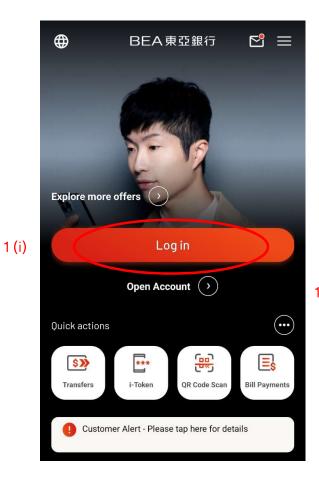


# BEA Mobile (MPF/ORSO) User Guide

# **Switching Instruction / Change of Investment Choice**

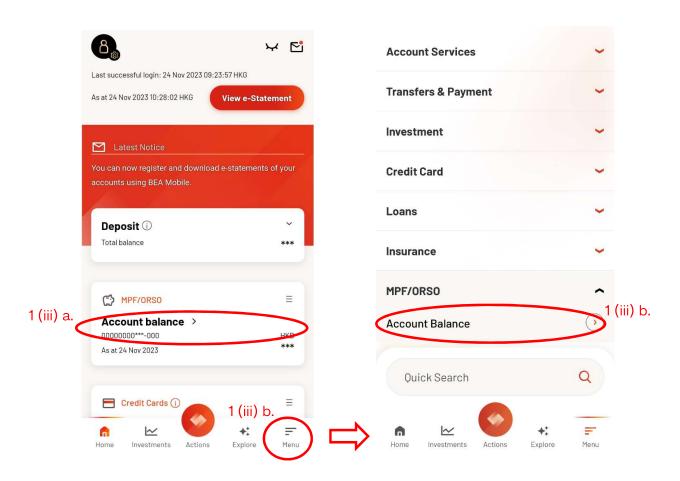
- 1. Log in to your BEA Mobile (MPF/ORSO).
- (i) Click "Login" in the BEA Mobile homepage.
- (ii) Input your "Username/Login No." and "BEA Online PIN" and click "Login".





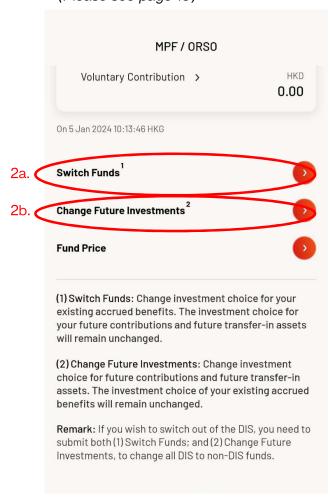


- (iii) a. Click "MPF/ORSO Account balance" after login BEA Mobile; or
  - b. Select "Menu" in the bottom right corner, and click "MPF/ORSO Account balance".





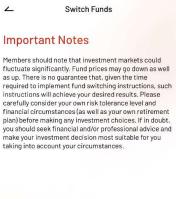
- 2. Select the type of investment change instruction that you wish to make:
- a. If you would like to transfer existing accrued benefits to other funds, select "Switch Funds". (*Please see page 4*)
- b. If you would like to change your investment choice for future contributions, surcharges, and transfer-in assets, select "Change Future Investments". (Please see page 10)





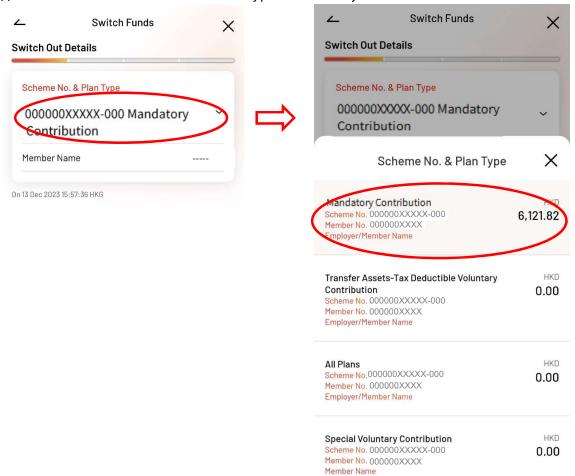
#### 2a. Switch Funds

Select "Switch Funds". Read the "Important Notes" carefully and click "OK" to confirm.





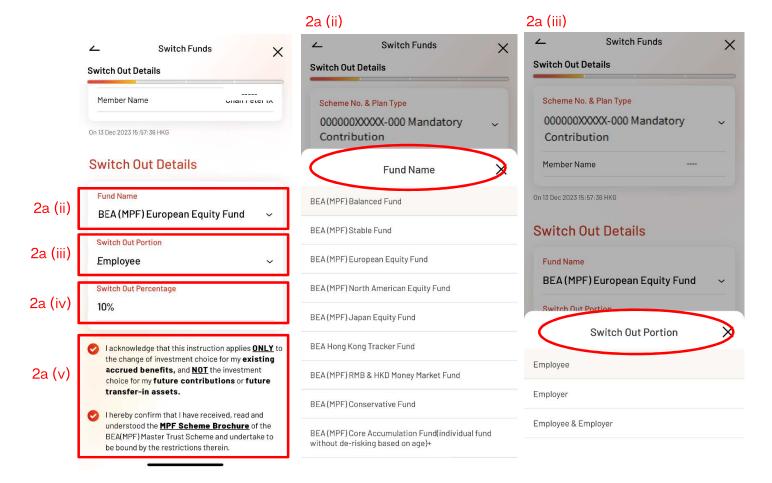
(i) Select the "Scheme No. & Plan Type" for which you would like to switch funds.





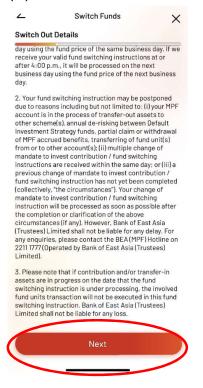
### Provide the switch out details:

- (ii) Select the "Fund Name" from which you would like to switch out.
- (iii) Select the "Switch Out Portion" of the selected fund.
- (iv) Input the "Switch Out Percentage" for the selected fund.
- (v) Read the disclaimers and tick the adjacent box to certify that you have read the disclaimers.





### (vi) Click "Next" to continue.



#### **Notes**

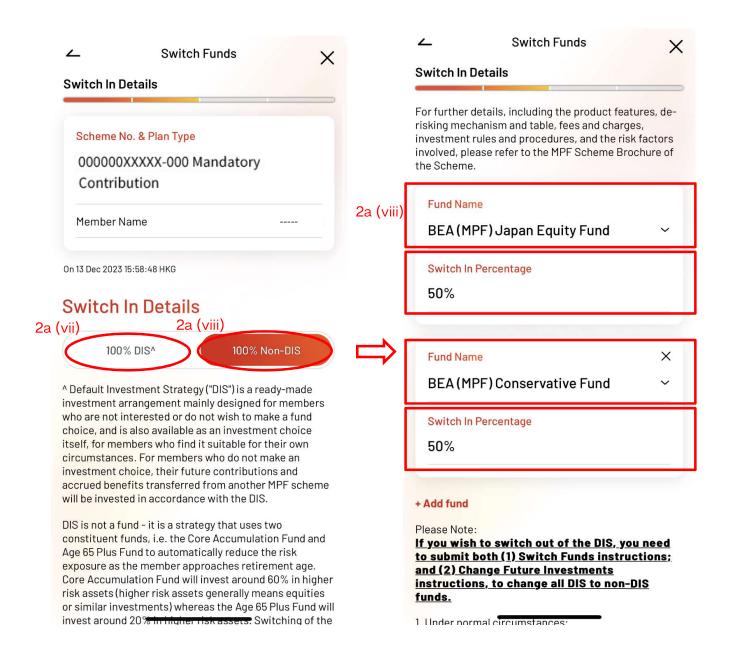
If you wish to switch out of the DIS, you need to submit both (1) change of Investment Choice Instruction; and (2) Switching instruction, to change all DIS to non-DIS funds.

- 1) Under normal circumstances:
  - i. For BEA (MPF) Master Trust Scheme, the fund switching instructions that received before 4:00 p.m. on business day will be processed on the same business day and the date of fund price dealing is next business day. If the valid fund switching instructions received at or after 4:00 p.m., it will be processed on the next business day and the date of fund price for fund dealing is the following business day after the processing day.
  - ii. For BEA (MPF) Value Scheme, the fund switching instructions that received before 4:00 p.m. on business day will be processed on the same business day and the date of fund price dealing is next business day. If the valid fund switching instructions received at or after 4:00 p.m., it will be processed on the next business day and the date of fund price for fund dealing is the following business day after the processing day.
  - iii. For BEA (MPF) Industry Scheme, the fund switching instructions that received before 4:00 p.m. on business day will be processed on the same business day by using the fund price of the same business day. If the valid fund switching instructions received at or after 4:00 p.m., it will be processed on the next business day by using the fund price of the next business day.
- 2) Your fund switching instruction may be postponed due to reasons including but not limited to: (i) your MPF account is in the process of transfer-out assets to other scheme(s), annual de-risking between Default Investment Strategy funds, partial claim or withdraw MPF accrued benefits, transfer fund unit(s) from or to other account(s); (ii) multiple change of mandate to invest contribution / fund switching instructions are received within the same day; or (iii) a previous change of mandate to invest contribution / fund switching instruction has not yet been completed (collectively, "the circumstances"). Your change of mandate to invest contribution / fund switching instruction will be processed as soon as possible after the completion or clarification of the above circumstances (if any). However, Bank of East Asia (Trustees) Limited shall not be liable for any delay. For any enquiries, please contact the BEA (MPF) Hotline on 2211 1777 (Operated by Bank of East Asia (Trustees) Limited).
- 3) Please note that if contribution and/or transfer-in assets are in progress on the date that the fund switching instruction is under processing, the involved fund units transaction will not be executed in this fund switching instruction. Bank of East Asia (Trustees) Limited shall not be liable for any loss.



#### Provide the switch in details:

- (vii) If you wish to change to DIS, select "100% DIS".
- (viii) If you wish to change to Non-DIS, select "100% NON-DIS", and input the "Fund Name" that you would like to switch in to. Then, input the "Switch in Percentage" that you would like to switch in to the fund you have selected.

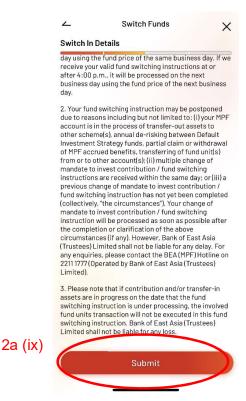


### <u>Note</u>

The allocation in any fund must be in a multiple of 10% and the total allocation percentage must be 100%

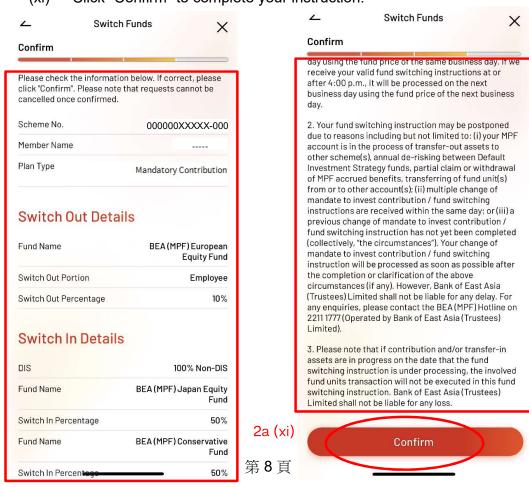


(ix) Read the disclaimers and click "Submit" to proceed.



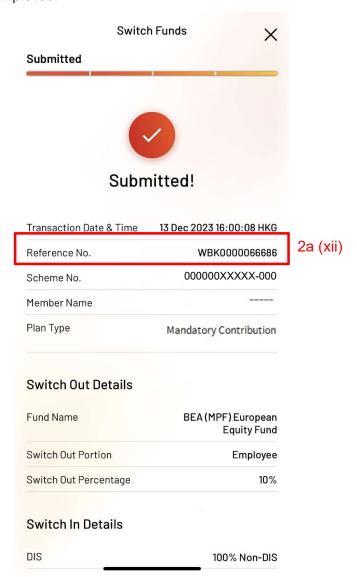
- (x) Verify your instruction to change your investment choice.
- (xi) Click "Confirm" to complete your instruction.

2a (x)





(xii) A confirmation will be displayed with a reference number once the transaction is completed.





## 2b. Change Future Investment

Select "Change Future Investment". Read the "Important Notes" carefully and click "OK" to confirm.

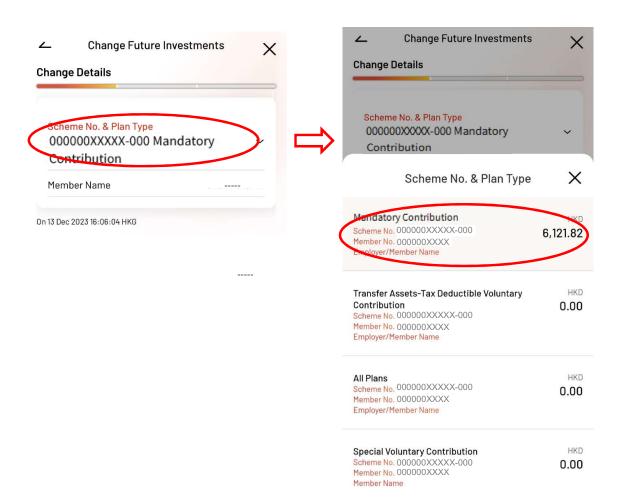
# ← Change Future Investments

### Important Notes

Members should note that investment markets could fluctuate significantly. Fund prices may go down as well as up. There is no guarantee that, given the time required to implement fund switching instructions, such instructions will achieve your desired results. Please carefully consider your own risk tolerance level and financial circumstances (as well as your own retirement plan) before making any investment choices. If in doubt, you should seek financial and/or professional advice and make your investment decision most suitable for you taking into account your circumstances.



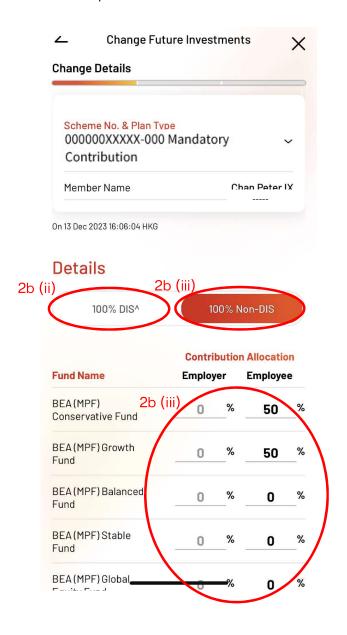
(i) Select the "Scheme No. & Plan Type" for which you would like to switch funds.

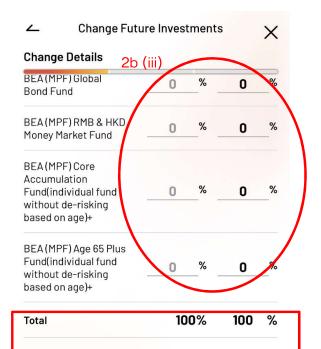




### Provide the instruction to change future investments:

- (ii) If you wish to change to DIS, select "100% DIS".
- (iii) If you wish to change to Non-DIS, select "100% Non-DIS", and input the percentage of contribution allocation of both employer's and employee's portions.





NOTE: The allocation in any fund must be in a multiple of 10% and the total allocation percentage must be 100%.

^ Default Investment Strategy ("DIS") is a ready-made investment arrangement mainly designed for members who are not interested or do not wish to make a fund choice, and is also available as an investment choice itself, for members who find it suitable for their own circumstances. For members who do not make an investment choice, their future contributions and accrued benefits transferred from another MPF scheme will be invested in accordance with the DIS.

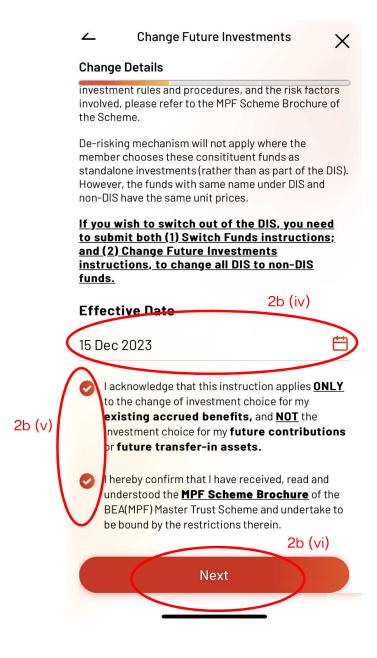
DIS is not a fund - it is a strategy that uses two constituent funds, i.e. the Core Accumulation Fund and Age 65 Plus Fund to automatically reduce the risk exposure as the number approaches retirement age.

### **Notes**

- 1) If you wish to switch out of the DIS, you need to submit both (1) change of Investment Choice Instruction; and (2) Switching instruction, to change all DIS to non-DIS funds.
- 2) The allocation in any fund must be in a multiple of 10% and the total allocation percentage must be 100%

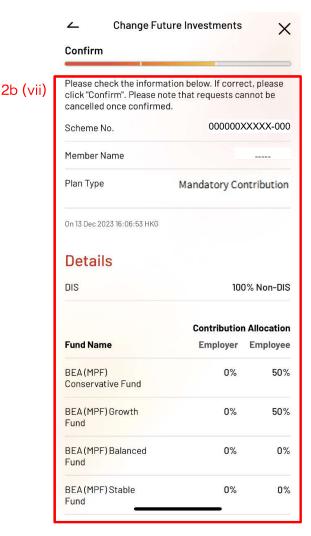


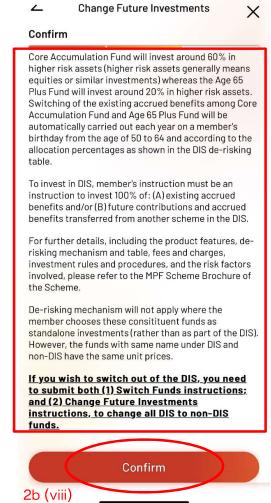
- (iv) Enter the effective date for the instruction.
- (v) Read the disclaimers and tick the adjacent box to certify that you have read the disclaimers.
- (vi) Click "Next" to proceed.





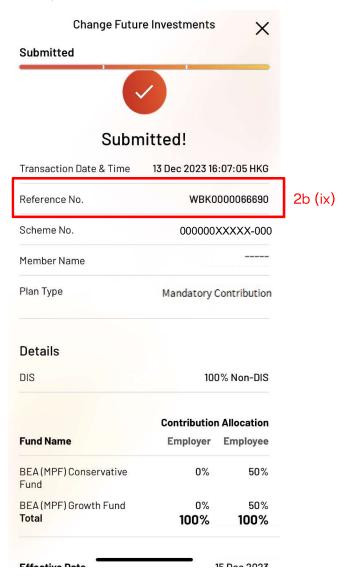
- (vii) Verify your instruction to change future investments.
- (viii) Read the notes and remarks, and click "Confirm" to complete your instruction.







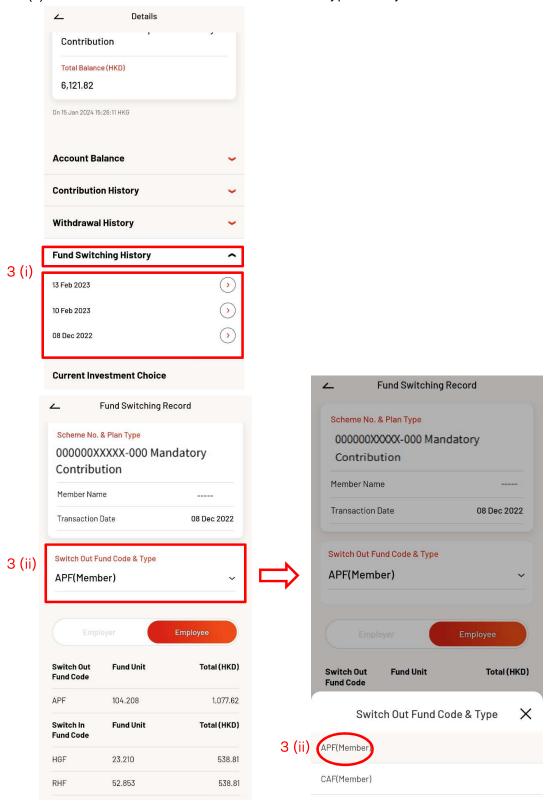
(ix) A confirmation will be displayed with a reference number once the transaction is completed.





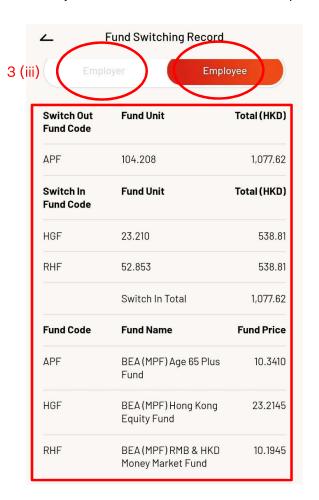
### 3. Fund Switching History

- (i) Log in to your BEA Mobile (MPF/ORSO) and select "Fund Switching History", and select a dealing date for the instruction.
- (ii) Select the "Switch Out Fund Code & Type" that you would like to review.





- (iii) Review your fund switching record
  - If you wish to review the employer's portions, select "Employer".
  - If you wish to review the member's portions, select "Member".



### **Notes**

- 1) Only fund switching records for the past 3 years will be available.
- 2) Transactions will only be shown in the fund switching record after they have been completed.